

## Komatsu Forklift

Komatsu Forklift U.S.A. Inc., a member of the Komatsu Ltd. family, has an affirmative reputation for building durable and reliable forklifts. They are known globally as a business who has a proud heritage and who maintains a standard of quality in equipment production and design.

Komatsu Forklift U.S.A., Inc., a branch of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains loyal to their image of a better tomorrow. Komatsu's legacy started back in 1921, in Japan, when Komatsu Ltd commenced operations as a manufacturer of construction and mining equipment. Very quickly the company grew into an industry leader and was responsible for building Japan's first modern bull dozer and farm tractor.

Komatsu has grown into a global giant over the previous couple of decades due to their expertise and strength in the field of logistics, mining, excavating and construction. By means of innovative concepts and technological superiority, they continue to be at the forefront of these industries.

Evolving in 1945, Komatsu Forklift Co., Ltd has expanded immensely. Using their enhanced manufacturing features and contemporary design approaches, Komatsu has become acknowledged to manufacture the kind of durable and reliable forklift that consumers across the globe have come to depend on. In 1976, Komatsu Forklift U.S.A., Inc was established to meet the growing need for its products in the North American market. To improve costs and efficiencies, a modern facility was developed in Covington, Georgia in 1990, to consolidate all U.S. Komatsu Forklift product support and manufacturing operations.

Komatsu Forklift U.S.A. continues to meet the requirements and demands of their clients globally while remaining a leading producer and provider of innovative lift trucks and lift truck accessories. Central and Latin America, Mexico, the Caribbean and South America are home to some of Komatsu's happy clients along with their North American consumers.

After years of delivering consumer service and maintaining bonds, Komatsu Forklift understands that meeting the customers' needs is paramount. All new product enhancement at Komatsu begins first with the consumer. By welcoming participation and opinions, they are able to establish client wishes and expectations then cultivate revolutionary models and then build to exceed Komatsu Engineering Standards. Assuring customers that quality is designed from the beginning and continued through the production, service and product sales processes, allows Komatsu to end up with a first-class product from start to finish.

Komatsu engineers are specialized professionals in designing forklifts, construction equipment and heavy duty equipment. Their design ingenuity and competence assures that every new piece of equipment will last in the toughest environments and be able to withstand the roughest applications. Adherence to meticulous engineering standards permits Komatsu Forklift to meet ISO 9001 standards. Computer aided design and stringent internal quality standards all add to top-quality forklift products. Komatsu Engineering Standards translate the contemporary and innovative technology used in advanced mining and construction equipment into world class equipment.

The modern and efficient manufacturing facility in Covington, Georgia is a full service facility. This state-of-the-art plant starts the manufacturing process with raw steel which is then welded, designed and prepared. When assembled and painted the forklifts are ready to leave the facility and enter the market. Maintaining quality control through the length of the production process, assures consumers that the quality is built into Komatsu's products from the very beginning.

Komatsu feels that a product is only as worthy as the people who support it and sell it, their dealers make all the difference. Komatsu Forklift boasts an outstanding network of company dealers and independent dealers who are working hard to outdo expectations. Specialized in all aspects from sales, service or operating education, or aftermarket support, their diverse association of knowledgeable and capable professionals are available. Komatsu Forklift Supplier locations across the country have a Komatsu OEM components on-hand to provide the necessary service needed to keep customers' operations running fluently. Computerized, real-time access with next day transport from their highly automated circulation hub is another option. The internet based K-Link system assists dealers with online components management, service and acquisition for all major lift truck brands.

At Komatsu Forklift U.S.A., Inc. they know how to serve Nationwide Accounts. A lot of world-class firms depend on Komatsu lift trucks in their day-to-day operations. National account consumers benefit from a unique relationship with Komatsu that allows them to customize cost-efficient programs so as to boost the customer's efficiency and profits. Komatsu countrywide account clients have access to on-line components and service support system and a inclusive fleet management program, providing the ability for Komatsu to be their total solution for any lift truck worries.

The resourceful and dependable team members at Komatsu Forklift U.S.A., are committed to providing outstanding customer support no matter if it arrives in the form of training, product sales, aftermarket support, and longterm maintenance. They want to make certain that the consumer support provided will help their customers satisfy or exceed their business goals while establishing strong working partnerships in the process. Komatsu strives to be familiar with each of their customers' distinctive ways of doing business and enjoys working together to develop a plan to best insure their ongoing success.

Komatsu encourages you to get in touch with with one of their many local Komatsu lift truck dealers to discover more about the numerous products and services available. Customer satisfaction and support are two of the businesses top priorities and it is easy to see why thousands of consumers world-wide rely on the Komatsu family of products each day.